



# VolkerWessels Telecom is transforming its logistics to supply chain management

From warehouse focus to a manageable chain

**VolkerWessels Telecom (VWT) designs, builds and maintains Telecom networks (above ground, underground and indoor) to which applications that society needs are connected. VWT has 1,600 employees who are spread over different business units and work for different customers such as KPN, VodafoneZiggo, T-Mobile, Eurofiber, etc.**

## Design and implement an improved supply chain for VWT

VWT wants to take its logistics to a higher level, but also wants to take into account the pace of change that suits its own organization in its approach. That is why, after coordination, the choice was made for an organic change process in which Gordian directs together with the Purchasing and Logistics department.



The keypoint for this process are:

- Optimizing the supply chain: with suitable warehouse locations and KPI dashboards
- A supply chain that moves with the dynamics of the work packages: agile supply chain
- Building a VWT supply chain management organisation

## A trajectory that matches the adaptability of VWT

In this process we are working with VWT on the following optimisations:

- Getting the basics in order
- Uniform logistics processes
- Setting up a measurable supply chain
- Optimize stock locations and supply methodology
- Setting up an agile supply chain
- Setting up the supply chain organization



During this process, we focus on a uniform supply chain process, in which we make use of the possibilities to automate and robotize processes. Stakeholder commitment and support are key to the success of this journey, so we may have involved them in the approach and transformation through working groups and workshops.

## Achievements

It is an intensive and ongoing process and has a multitude of results, of which the most relevant for VWT are:

- A central item file, set up item management process, minimal stock differences on warehouses
- Time-saving warehouse applications
- Stock and rent reduction by merging warehouses
- Productivity improvement among technicians by rolling out overnight delivery
- KPI dashboards and active PDCA process rolled out on supply chain activities
- Material forecasting model based on the business S&OP
- Successfully designed and deployed in the supply chain organization



*"Together with Gordian, we are well on the way to transforming logistics within VolkerWessels Telecom into supply chain management. As a result, we can offer more and more customer-driven solutions instead of demand-driven. As far as I'm concerned, this is a very good development."*

**Jos Geerts, Manager Purchasing Logistics Innovation**

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